

Our hotline is available on weekdays from Monday to Friday between 8am and 5pm. You can also call our hotline on regional public holidays and during our company holidays.

The telephone hotline is not available on national holidays as well as on Saturdays and Sundays.

The hotline is basically toll-free for Hectronic distributors. All other calls are charged at local rates. You will be informed of the applied charges when calling.

This service includes no delivery of hardware components and no on-site operations.

Hotline

Hectronic Hotline Numbers Mo. - Fr. 8am – 5pm

Hectronic Support in general	+49 7703 9388-999
OptiLevel	+49 7703 9388-994
Parking	+49 7703 9388-996
Refuelling	+49 7703 9388-998



Regional Public Holidays and Company Holidays 2019

Company holiday – New Year	01.-04. January 2019
Holy three kings	06. January 2019
Carnival	04./05. March 2019
Friday after Ascension Day	31. May 2019
Corpus Christi and the day after	20./21. June 2019
Friday after German Day of Unity	04. October 2019
All Saint's Day	1. November 2019
Company holiday – Christmas	23.-31. December 2019



The Hectronic hotline is also available on regional public holidays and during our company holidays!

National Holidays 2019

New Year	01. January 2019
Easter	19.-22. April 2019
Labour Day	01. May 2019
Ascension Day	30. May 2019
Whitmonday	09./10. June 2019
German Day of Unity	03. October 2019
Christmas	25./26. December 2019



The Hectronic hotline is closed on national holidays!